

ArtRoyale
 2137 Wyndham Way
 Union, KY 41091

Contacts:
 Laura (239) 963-1805

PURCHASE ORDER INFORMATION

BILLING AND SHIPPING INFORMATION

Painting Type	Portrait Other	Name																					
Number of Persons	1 2 3 4 X	Billing Address																					
Size (see below)		City, State, Zip Code																					
Framing (Please see web page for frames)		Telephone																					
Instruction for the Artist: (Please note if you would like to change the background of the painting or eliminate objects / persons from the painting. We do not charge extra for your requests.)		Email																					
		Circle YES if this is a shipping address as well.	YES NO																				
		Shipping Address																					
		City, State, Zip Code																					
		Credit Card:	AmEx Visa Master Discover																				
		Credit Card Number:																					
		Expiration Date:																					
Stretch Canvas Select only if you are not framing and would like to stretch the canvas.	<table border="1"> <thead> <tr> <th>Size</th> <th>Price</th> </tr> </thead> <tbody> <tr><td>8x10</td><td>12.95</td></tr> <tr><td>12x16</td><td>14.95</td></tr> <tr><td>20x24</td><td>19.95</td></tr> <tr><td>20x30</td><td>21.95</td></tr> <tr><td>24x36</td><td>27.95</td></tr> <tr><td>30x36</td><td>33.95</td></tr> <tr><td>36x48</td><td>59.95</td></tr> <tr><td>40x60</td><td>79.95</td></tr> <tr><td>48x72</td><td>99.95</td></tr> </tbody> </table>	Size	Price	8x10	12.95	12x16	14.95	20x24	19.95	20x30	21.95	24x36	27.95	30x36	33.95	36x48	59.95	40x60	79.95	48x72	99.95	I authorize ArtRoyale to charge my credit card with 50% of the total purchase price at time of order and the remaining 50% upon approval of completed painting/portrait.	
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12x16	14.95																						
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30x36	33.95																						
36x48	59.95																						
40x60	79.95																						
48x72	99.95																						
Shipping Cost: (approx – could vary for larger sizes or US West Coast)	Contact ArtRoyale for specifics. FREE FOR TUBE	(Sign here)																					
Cost of Framing:		Authorized Signature (Name on the card)	Date																				
Cost of Painting:																							
Total:		Circle YES if paying by CHECK	PAYING BY CHECK: We will begin work on your portrait after your check for 50% of total price has cleared the bank. This can delay your delivery as the bank may hold your check for up to 10 days.																				
1 st payment (50%)				YES NO																			
2 nd payment (50%)																							

ARTROYALE PRICES

Please refer to www.ArtRoyale.com/art/prices.php for complete and latest pricing

Notes:

- *Other Paintings: Pet Portrait, Boat Portrait, Still Life, and Landscape
- A portrait of one person and a pet is considered as a portrait of two persons.
- All sizes are in inches and US dollars

Please turn-over for order instructions, photo requirements and FAQ →

1. HOW TO ORDER

Please follow these 4 easy steps to order your custom oil painting.

1. Choose size of painting / fill out the purchase order. Make sure you fill out all appropriate fields and sign the order.
2. Choose your photo
3. Choose payment option
4. Mail your complete order form and photo to:

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- You will receive an email with image of complete painting for your approval approximately 4 weeks after your order is received. If you do not supply an email address we will not be able to send you a digital image for your approval.
- Once approved, please allow approximately 2 weeks for delivery.

2. PHOTO REQUIREMENTS

- High quality photo will help the artist capture the details for the oil paintings. Please choose a photo (if possible professionally done) where details are visible to the human eye.
 - Examples: visible hair lines, wrinkles or details on the eyelashes.
- Photo size: 3' x 6' and above (variations are acceptable).
- Digital photo or scanned photo: If choosing a digital photo please use a photo of minimum 500 KB.
- Other tips:
 - Small photos: If you have an old photo, or photo of much smaller size than recommended, send it to us for an evaluation.
 - Photo protection: Use protective envelopes to insure that your photo will not get damaged. ArtRoyale does not assume responsibility for any possible shipping damage to your photo
- Note: Even though ArtRoyale does not assume responsibility for the lost photos, all received photos will be return to the customer once scanned.

3. FREQUENTLY ASKED QUESTIONS

What if I am not happy with the painting?

We will provide a scanned version of the painting for your approval prior to final delivery. In the event that you are not happy with the painting we will redo the parts of the painting you wish to change. If you approve the painting and are not satisfied with the final product, simply return your order and we will credit your account in full. Some charges will apply.

The size of the painting I want is not listed on your page. How may I request larger painting?

For larger paintings please contact us and we will send you a free estimate.

My photo has 2 persons in it. Why do I have to pay extra?

For an artist, having two figures on the paintings requires as much detail work as two portraits. Actually, we see this as a great benefit to our customers. Most of the artists charge an additional 30% or more for each additional subject, while ArtRoyale charges approximately 10%.

What notifications will I receive regarding my order?

The most frequent email notices we send are to confirm receipt of your order, to request the approval of finished painting (JPG image file) and to inform you as items in your order are shipped. We also send notifications about issues such as changes in the expected shipping time frame, or problems with billing.

What are my shipping options?

We use DHL for all shipping.

What is your privacy policy?

At ArtRoyale we are committed to respecting and protecting your privacy. For full details on our Privacy Policy, visit us at www.artroyale.com

What is your Refund and Returns Policies

ArtRoyale provides 100% refund if you do not approve the paintings.